

# Overseas Student

## Health Cover

# Customer Service Locations

## Victoria

Last updated: 10<sup>th</sup> January 2017

Visit your client service representatives at any of the following institutions.

**Please ensure you read the notes for the 2017 re-open dates for our customer service locations.**

If you hold an Allianz Global Assistance OSHC policy, you can visit one of our Client Service Representatives at any of the below locations for assistance with claims, renewals, or general enquiries.

### Allianz Insurance Building- City

<b>Where:</b>	Reception- level 5/ 360 Elizabeth Street Melbourne CBD	
<b>When:</b>	Monday to Friday	11.00am to 2.00pm
<b>Notes:</b>	No representative available Wednesday 11th January 2017	

### Australian Catholic University (ACU) – City

<b>Where:</b>	International Office - Level 5 / 115 Victoria Parade Fitzroy	
<b>When:</b>	Wednesday	11.00am to 3.00pm
<b>Notes:</b>	First visit for 2017: Wednesday 11th January	

### ANIBT – City

<b>Where:</b>	Level 7 / 474 Flinders Street Melbourne (ask at reception)	
<b>When:</b>	1 <sup>st</sup> Monday of every month	2.30pm to 4.30pm
<b>Notes:</b>	Visits for 2017: 6th February, 6th March, 3rd April, 1st May, 5th June, 3rd July, 7th August, 4th September, 2nd October, 6th November, 4th December	

Global Assistance

Allianz 

ATMC / Charles Darwin University- City		
<b>Where:</b>	271 Collins Street Melbourne (Mezzanine Level)	
<b>When:</b>	Every 2 <sup>nd</sup> Wednesday 14 <sup>th</sup> Dec	2.00pm to 4.00pm
<b>Notes:</b>	<b>First visit for 2017: Wednesday 11th January</b>	

ATMC – City		
<b>Where:</b>	Meeting Room – Level 10, 399 Lonsdale Street Melbourne	
<b>When:</b>	Wednesday	11:00am to 1:00pm
<b>Notes:</b>	<b>First visit for 2017: Wednesday 11th January</b>	

Cambridge International College – City		
<b>Where</b>	Level 5 / 422 Little Collins Street Melbourne	
<b>When</b>	Monday	10am to 4pm

Central Queensland University - City		
<b>Where</b>	Student Services, Level 1, 120 Spencer Street Melbourne	
<b>When</b>	Wednesday	10:00am to 4.00pm
<b>Notes:</b>	<b>First visit for 2017: Wednesday 11th January</b>	

Charles Sturt University (Study Group)– City		
<b>Where</b>	Room 1.03, 30 Church Lane Melbourne	
<b>When</b>	Friday	11:00am to 3:00pm
<b>Notes:</b>	<b>First visit for 2017: Friday 13th January</b>	

Chisholm Institute		
<b>Where</b>	International Office – Building B, Room 101 (121 Stud Road Dandenong)	
<b>When</b>	Tuesday	10.00am to 12.00pm
<b>Notes:</b>	<b>First visit for 2017: Tuesday 24th January</b>	

Hawthorn Learning		
<b>Where</b>	Room 1126A (442 Auburn Road Hawthorn)	
<b>When</b>	Friday	11.00am to 3.00pm
<b>Notes:</b>	<b>First visit for 2017: Friday 13th January</b>	

Holmesglen TAFE – Chadstone Campus		
<b>Where</b>	International Centre - Building 6, Ground Floor (Corner Batesford & Warrigal Roads Chadstone)	
<b>When</b>	Wednesday	10am to 4pm
<b>Notes:</b>	<b>First visit for 2017: Wednesday 11th January</b>	

Holmesglen TAFE – Moorabbin Campus		
<b>Where</b>	Building 4, Level 2 - Room 201 (488 South Road Moorabbin)	
<b>When</b>	Tuesday	9.30am to 11.30am
<b>Notes:</b>	<b>First visit for 2017: Tuesday 10th January</b>	

Holmesglen TAFE – Waverley Campus		
<b>Where</b>	Building 12 , Room 1.12 (595 Waverley Road Glen Waverley)	
<b>When</b>	Thursday	10.00am to 11.30am
<b>Notes:</b>	<b>First visit for 2017: Thursday 12th January</b>	

Kaplan Business School– City Campus		
<b>Where</b>	Level 4 / 370 Docklands Drive Docklands	
<b>When</b>	Every 2 <sup>nd</sup> Tuesday (see dates below)	12.30pm to 2.30pm
<b>Notes:</b>	<b>First visit for 2017: Tuesday 10th January</b>	

La Trobe University / La Trobe Melbourne – Bundoora Campus		
<b>Where</b>	La Trobe International Office, Sylvia Walton Building, Level 3 Room 313	
<b>When</b>	Monday to Thursday	10.00am to 4.00pm

Monash College		
<b>Where</b>	Reception (Level 3 / 222 Bourke Street Melbourne)	
<b>When</b>	Monday and Thursday	11.00am to 2.00pm

Monash University – Caulfield Campus		
<b>Where</b>	Monash Connect - Building B, Ground Floor (900 Dandenong Road Caulfield East)	
<b>When</b>	Monday to Friday	9.00am to 5.00pm

Monash University – Clayton Campus		
<b>Where</b>	Monash Connect - Campus Centre, 21 Chancellors Walk (previously bldg. 10) Wellington Road Clayton Vic 3800	
<b>When</b>	Monday to Friday	9.00am to 5.00pm

Swinburne University – Hawthorn Campus		
<b>Where</b>	Student HQ- Ground Floor, Swinburne Place West	
<b>When</b>	Tuesday, Thursday & Friday	10.00am to 4.00pm

University of Melbourne		
<b>Where</b>	University of Melbourne- Alice Hoy Building Room 204	
<b>When</b>	Monday to Friday	12.00pm to 4.00pm

Victoria University – City Campus		
<b>Where</b>	VU HQ, Ground Floor (300 Flinders St Melbourne)	
<b>When</b>	Tuesday, Wednesday, Thursday	10.00am to 4.00pm

Victoria University – Footscray Park		
<b>Where</b>	Victoria Abroad, Building M, Room 109 (Ballarat Road Footscray)	
<b>When</b>	Monday	10.00am to 2.00pm
<b>Notes:</b>	<b>First visit for 2017: Monday 29th January</b>	

William Angliss – City Campus		
<b>Where</b>	International Office, Ground Floor – Building B (555 La Trobe Street Melbourne)	
<b>When</b>	Every Tuesday	10.00am to 2.00pm
<b>Notes:</b>	<b>First visit for 2017: Tuesday 31st January</b>	

*\*Please note that times may change from time to time due to unforeseen circumstances\**