

Overseas Student Health Cover

Customer Service Locations

Last updated March 2017

Visit your Client Service Representatives at any of the following institutions

If you hold an Allianz Global Assistance OSHC OR OVHC policy, you can visit one of our Client Service Representatives at any of the below locations for assistance with claims, renewals or general enquiries.

Australian Catholic University – 1100 Nudgee Road Banyo		
Where:	International Office – F Block	
When:	Every first and third Thursday of the Month	10.00 am – 12 noon
Bond University – 14 University Drive Robina		
Where:	Student Business Centre	
When:	Every Wednesday	10.00 am – 4.00 pm
CQUniversity – 160 Ann Street Brisbane		
Where:	Ground floor reception area	
When:	Every Tuesday	10.00 am – 4.00 pm
Griffith College – 176 Messines Ridge Road Mount Gravatt		
Where:	International Building M14 – Level 5 Interview Room next to Reception	
When:	Every Monday	10.00 am – 4.00 pm
Griffith University English Language Institute / Griffith College Gold Coast Campus		
Where:	G52 International Building Level 4	
When:	Every Wednesday	10.00 am – 1.00 pm

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Griffith University Gold Coast – Parklands Drive Southport		
Where:	G33 Student Services – Counter 7	
When:	Every Tuesday	10.00 am – 4.00 pm
	Every Thursday	10.00 am – 4.00 pm
Griffith University Nathan – 170 Kessels Road Nathan		
Where:	N53 Willett Centre – Counter 1	
When:	Every Tuesday	10.00 am – 4.00 pm
	Every Wednesday	10.00 am – 4.00 pm
	Every Thursday	10.00 am – 4.00 pm
Holmes Institute - Brisbane		
Where:	Level 1 / 171 Elizabeth Street Brisbane	
When:	First Monday of each Month	1.00 pm – 3.00 pm
James Cook University Brisbane Campus		
Where:	349 Queen Street Level 2 Student Hub	
When:	Every Wednesday	10.00 am – 4.00 pm
James Cook University Townsville Campus – 1 James Cook Drive Townsville		
Where:	Education Central Building 134	
When:	Every Tuesday	10.00 am – 4.00 pm
	Every Thursday	10.00 am – 4.00 pm
Martin College / Embassy CES - Brisbane		
Where:	Level 5 / 119 Charlotte Street Brisbane	
When:	First Monday of each Month	10.00 am – 12 noon
TAFE Queensland – Brisbane (Southbank Campus) 66 Ernest Street Brisbane		
Where:	G Block Reception Desk Level 1	
When:	Every Friday	1.00 pm – 3.00 pm
TAFE Queensland – Gold Coast – 91-99 Scarborough Street Southport		
Where:	Customer Services Area	
When:	Second Monday of each Month	2.00 pm – 4.00 pm
TAFE Queensland North – Townsville – Corner of Hugh Street and Rulham Road Pimlico		
Where:	D Block	
When:	First and third Wednesday of each Month	11.00 am – 1.00 pm

The University of Queensland – St Lucia Campus		
Where:	JD Story Building Student Centre	
When:	Every Monday	10.00 am – 4.00 pm
	Every Tuesday	10.00 am – 4.00 pm
	Every Wednesday	10.00 am – 4.00 pm
	Every Thursday	10.00 am – 4.00 pm
The University of Queensland – Gatton Campus		
Where:	Student Centre – NW Briton Administration Centre Annexe (Building 8105a)	
When:	Every Wednesday	12 noon – 2.00 pm
University of Sunshine Coast Sippy Downs		
Where:	J Building Level 1	
When:	Every Monday	12 noon – 4.00 pm
	Every Wednesday	9.00 am – 1.00 pm

****Please note that times may change from time to time due to unforeseen circumstances****