

# Overseas Student Health Cover

## Customer Service Locations

Victoria

Last updated: 22<sup>nd</sup> March 2018

Visit your client service representatives at the following locations.

If you hold an Allianz Global Assistance OSHC policy, you can visit one of our Client Service Representatives at the below locations for assistance with claims, renewals, or general enquiries.

### Allianz Insurance Building- City

**Where:** Reception- level 5/ 360 Elizabeth Street, Melbourne CBD

**When:** Monday to Friday 10.30am to 3.30pm

### Australian Catholic University (ACU) – City

**Where:** International Office - Level 5 / 115 Victoria Parade, Fitzroy

**When:** Wednesday 11.00am to 3.00pm

### Cambridge International College – City

**Where:** Level 4 / 108 Lonsdale Street, Melbourne

**When:** Monday 10am to 4pm

### Central Queensland University - City

**Where:** Student Services, Level 1, 120 Spencer Street, Melbourne

**When:** Wednesday 10:00am to 4.00pm

### Charles Sturt University (Study Group)– City

**Where:** Level 1, Service HUB, 30 Church Lane, Melbourne

**When:** Friday 11:00am to 3:00pm

**Notes:** This service is Only available to Study Group students

Global Assistance

Allianz 

| Chisholm Institute                  |   |                    |
|-------------------------------------|---|--------------------|
| Where                               | International Office – Building B, Room 101 (121 Stud Road Dandenong)   |                    |
| When                                | Tuesday   | 10.00am to 12.00pm |
| Hawthorn Learning                   |   |                    |
| Where                               | Room 1126A (442 Auburn Road Hawthorn)   |                    |
| When                                | Friday  | 11.00am to 3.00pm  |
| Holmes Institute-Melbourne Campus   |   |                    |
| Where                               | Level 1 Library / Resource Centre, 185 Spring Street, Melbourne   |                    |
| When                                | First Monday of every month –<br>9th April, 7th May, 4th June, 6th<br>August, 3rd September, 1st October,<br>3rd December   | 11.00am to 2.00pm  |
| Holmesglen TAFE – Chadstone Campus  |   |                    |
| Where                               | International Centre - Building 6, Ground Floor (Corner Batesford & Warrigal Roads Chadstone)   |                    |
| When                                | Wednesday   | 10am to 4pm        |
| Holmesglen TAFE – Moorabbin Campus  |   |                    |
| Where                               | Building 4, Ground floor student hub (488 South Road Moorabbin)   |                    |
| When                                | Tuesday   | 1:00pm to 4:00pm   |
| Holmesglen TAFE – Waverley Campus   |   |                    |
| Where                               | Building 12 , Room 1.12 (595 Waverley Road Glen Waverley)   |                    |
| When                                | Thursday  | 10.00am to 11.30am |
| Kaplan Business School– City Campus |   |                    |
| Where                               | Level 4 / 370 Docklands Drive, Docklands  |                    |
| When                                | Every 2 <sup>nd</sup> Tuesday during Trimester<br>peirods (see dates below)   | 2:30pm to 4:00pm   |
| Notes:                              | <b>Trimester 1: 27<sup>th</sup> Mar, 10<sup>th</sup> Apr, 24<sup>th</sup> Apr, 8<sup>th</sup> May, 22<sup>nd</sup> May, 5<sup>th</sup> Jun</b><br><b>Trimester 2: 17<sup>th</sup> Jul, 31<sup>st</sup> Jul, 14<sup>th</sup> Aug, 28<sup>th</sup> Aug, 11<sup>th</sup> Sep, 25<sup>th</sup> Sep</b><br><b>Trimester 3: 13<sup>th</sup> Nov, 27<sup>th</sup> Nov, 11<sup>th</sup> Dec</b> |                    |

| La Trobe University / La Trobe Melbourne – Bundoora Campus |   |                   |
|--|---|-------------------|
| <b>Where</b>   | La Trobe International Office, Sylvia Walton Building, Level 3 Room 313                                       |                   |
| <b>When</b>  | Monday to Thursday  | 10.00am to 4.00pm |
| La Trobe University – City Campus                          |   |                   |
| <b>Where</b>   | Room 2.01, Level 2, 360 Collins Street, Melbourne   |                   |
| <b>When</b>  | Tuesday   | 10.00am to 4.00pm |
| <b>Notes:</b>  | <b>This service is Only available to La Trobe university students</b>   |                   |
| Monash College   |   |                   |
| <b>Where</b>   | Reception (Level 3 / 222 Bourke Street Melbourne)   |                   |
| <b>When</b>  | Monday and Thursday   | 11.00am to 2.00pm |
| <b>Notes:</b>  | <b>This service is only available to Monash College Students.</b>   |                   |
| Monash University – Caulfield Campus                       |   |                   |
| <b>Where</b>   | Monash Connect - Building B, Ground Floor (900 Dandenong Road Caulfield East)                                 |                   |
| <b>When</b>  | Monday to Friday  | 9.00am to 5.00pm  |
| Monash University – Clayton Campus                         |   |                   |
| <b>Where</b>   | Monash Connect - Campus Centre, 21 Chancellors Walk (previously bldg. 10)<br>Wellington Road Clayton Vic 3800 |                   |
| <b>When</b>  | Monday to Friday  | 9.00am to 5.00pm  |
| Victoria University – City Campus                          |   |                   |
| <b>Where</b>   | VU HQ, Ground Floor (300 Flinders St, Melbourne)  |                   |
| <b>When</b>  | Tuesday, Wednesday, Thursday  | 10.00am to 4.00pm |
| Victoria University – Footscray Park                       |   |                   |
| <b>Where</b>   | Building M, Room M111   |                   |
| <b>When</b>  | Monday  | 10.00am to 2.00pm |
| William Angliss – City Campus                              |   |                   |
| <b>Where</b>   | International Office, Ground Floor – Building B (555 La Trobe Street Melbourne)                               |                   |
| <b>When</b>  | Every Tuesday   | 10.00am to 2.00pm |

*\*Please note that times may change from time to time due to unforeseen circumstances\**